



Wygant VoIP Solutions

Scalable VoIP

Wygant's Recording Solution— Right for Your VoIP Network

Please contact your
Wygant Dealer or
call 800-688-6423 to
learn how our
products can help
solve your contact
center needs and
grow with your
operations and
transition to VoIP.

VoIP

Wygant Excels with VoIP Technology.

Many businesses today are migrating to VoIP to cut telephony costs, simplify data/voice network infrastructure, and add flexibility. Wygant can help.

Wygant has provided integrated reliable, cost-effective VoIP recording technologies since our first Cisco installation in late 2000 and continues to offer up-to-date audio and screen recording products that keep pace with this technology as it evolves.

SOLUTIONS

Pure VoIP and VoIP/TDM Hybrid Recording Solutions Available.

Whether you are migrating to VoIP, doing an all-in-one upgrade, or just planning for future changes, Wygant has complete recording solutions that meet your business needs. Wygant's VoIP recording products accommodate both VoIP-only systems and TDM/VoIP-hybrids.

In a hybrid configuration, the existing or new Wygant Encore™ recorder supports all the traditional recording interfaces plus VoIP specific to your PBX.

In larger deployments, multiple recording nodes including network-attached VoIP recording modules are connected in a star configuration around a central Encore server. Wygant's VoIP recording provides reliability, simplicity, ease of use in a compact, cost-effective and unified solution.

CASE STUDY

Bio-Medical Company Uses Hybrid Solution.

A leading-edge bio-medical company located in Cambridge, Massachusetts was already a satisfied Wygant Encore customer with a digital telephone

system. After outgrowing its base capacity, a new VoIP node was added along with a new Encore VoIP recording expansion module. Now calls originating from either node are seamlessly combined in the Encore database completing a painless, transparent upgrade.

The solution was installed quickly and, as before, employees are able to access recordings both locally and from an off-site archiving location using Wygant's Web Explorer thin-client browser over the Internet.

PARTNERS

Wygant works to continually bring new technologies to market and provide the best recording solution possible. We currently interface with most vendors' VoIP solutions including:

- Nortel
- Cisco
- ShoreTel
- Avaya
- NEC
- and others

If you have or are considering a different PBX vendor, just give us a call. We probably have a solution for you already.

CONTACT US

Wygant is devoted to creating innovative recording, monitoring, analytics and voice processing systems that help our customers optimize their workforce, increase revenues, and satisfy their customers.

Founded in 1983 and considered one of Oregon's fastest growing technology companies, Wygant remains dedicated to our customers by designing applications that are easy to use and reliable.

If you'd like to see a demonstration of the best VoIP recording solutions, contact your Wygant dealer or call **800-688-6423** to talk with a Wygant Regional Sales Manager.



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